



FFA Advisor:

We are providing the following information in an effort to ensure that students can access EventsAIR emails as well as the OnAIR virtual platform which will be used during the 2021 State FFA Leadership Conference. This information will be important for you to share with your IT departments to make sure that firewalls, filters, and VPNs do not block emails and/or the platform.

White List the following email domain for all participant emails: **[@eventsairmail.com](mailto:@eventsairmail.com)**

Emails will be sent from [no-reply@eventsairmail.com](mailto:no-reply@eventsairmail.com) or [mail@eventsairmail.com](mailto:mail@eventsairmail.com), but will appear in email inboxes as **California FFA**.

In order to ensure the best experience, please make sure that you are using the latest version of **Google Chrome browser** on a laptop or desktop, avoiding using a VPN if at all possible.

Please also make sure that you use the following link to run a network and connectivity test:

**<https://networktest.twilio.com/>**

This link will allow you to run a quick test on the computer you plan to use during the event, and will check if you are able to connect to the video servers which will be required for you to interact in our networking activities.

If you find any issues or errors in the test above, please contact your IT department/contact, and advise them that you will be attending our event, and need to make sure you can connect to all of the three servers below, for the purposes of networking at our event

Region ID	Location	Host Name	Port and Protocol
gll	Global Low Latency (default)	<a href="https://global.vss.twilio.com">global.vss.twilio.com</a>	443 WSS
us1	US East Coast (Virginia)	<a href="https://us1.vss.twilio.com">us1.vss.twilio.com</a>	443 WSS
us2	US West Coast (Oregon)	<a href="https://us2.vss.twilio.com">us2.vss.twilio.com</a>	443 WSS



Checking the following, as this is the service we will be using to deliver our session content during the event:

**<https://tokbox.com/developer/tools/precall/>**

If any network issues are found, you should pass along the following link to your IT department/contact:

**<https://tokbox.com/developer/guides/restricted-networks/>**

Questions about access to the platform can be directed to Mosaic at [mmcfadden@mosaicevents.com](mailto:mmcfadden@mosaicevents.com). It is recommended that this verification and testing be done sooner rather than later so there is time for your IT department to ensure access to communications and the platform.